



RETURNABLE TERMS OF SALE
EFFECTIVE JANUARY 2019
US DISTRIBUTORS

Published and Distributed lines

Grand Central Publishing, Twelve, Forever, Vision, Center Street, Ellie Claire, FaithWords, Windblown, Worthy, Little, Brown Mass Market, Little, Brown Adult, Back Bay, Mulholland Books, Lee Boudreaux, Orbit, Redhook, Little, Brown Books for Young Readers, LB Kids, Poppy, Hachette Audio, Black Dog and Leventhal, Avalon Travel, Basic Books, Bold Type Books, Hachette Books, Public Affairs, Running Press, HUK, Quercus, Disney Publishing Group, Kingswell, Marvel, Joe Books, Yen Press, Kids Can Press and Octopus Books USA

How to Order:

HBG supports ordering via Pubnet, EDI, Pubeasy and IBID.

Telephone: 800-759-0190
Fax: 800-286-9471,
email: order.desk@hbgusa.com.

Mail:

Hachette Book Group
Order Department
185 N. Mt. Zion Rd.
Lebanon, IN 46052

Freight and Shipping Minimums

Shipping minimum is \$150 invoice value

Unless otherwise stated under "base discounts," all titles ship free freight on outgoing orders if the shipping minimums are met (carrier and standard routing controlled by HBG).

Shipments that do not meet the minimum will be held and combined with other orders until minimum is met. Customer may choose to set a timeframe in which HBG will either cancel the order or ship the order with a freight charge.

HBG may, at its discretion, ship orders free freight that are below the minimum.

Payment Terms

Net 30 days based on invoice date.

Account Eligibility/Qualifications:

Account must be located in the United States, in good standing, and meet the definition of a qualifying Jobber.

Confirmation of eligibility: HBG reserves the right to require certification of compliance from time to time.

Definition of a qualifying Jobber:

- A Jobber is a distributor who purchases trade titles from Hachette Book Group for resale to "non-affiliated" book retail customer outlets and/or institutions. A retail customer and/or institution is affiliated if it is more than 50% under common ownership or control with the Jobber.
- Orders shipped to a Jobber for distribution to an affiliated retailer and/or institution will be eligible for the HBG retail distribution center (RDC) discount (see US Retailers Terms of Sales) and will not receive the Jobber discount, and will not be eligible for the Jobber Promotion Marketing Plan. In addition, purchases for shipment directly to an RDC will be billed at the RDC discount and not count under the Jobber Promotion Marketing Plan.
- These terms are not available for copies sold for resale on online consumer-facing third party marketplaces.

Credit

Shipments will be made to accounts in good credit standing as determined by the HBG Customer Financial Services Dept.

No Chargebacks or Charges

All orders accepted and shipped by HBG subject to these Terms of Sale and HBG will not pay or accept vendor non-compliance chargebacks or any other charges, unless HBG has agreed to a chargeback or charge in a prior writing signed by an officer of HBG. In the event of any inconsistency between a customer's terms and HBG's Terms, HBG's terms will apply.

Base Discounts

Mass Market:	50%
Hardcover:	49%
Trade Paper:	50%
Arthur Paperback and Board books:	55%
All LB Kids imprint titles:	55%
Mini Editions:	55%
Audio:	55%
Peterson's	53%
Almanacs:	52%
Bible	55%
Calendars:	55%
Maps:	60%
Video:	55%
Journals	55%
Paper Goods	55%

Short/Professional and Agency titles/ Discounts

Short Discount:	25%
Professional titles:	35%
Agency:	25%

Selected Product:

HBG reserves the right to sell specific products under special terms, which will be announced at the appropriate time

Print On Demand:

Generally, copies supplied Print on Demand have the "Base Discounts" above, except that copies of Short/Professional and Agency titles supplied by Print on Demand will have the "Short/Professional and Agency titles/Discounts".

Ordering constitutes consent to these Terms of Sale.

This schedule subject to change without notice.

Any changes to Terms of Sale require Hachette Book Group's signature.

December 17, 2018



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All returns are subject to the following:

Claims

All claims involving a shipment must be filed within 60 days of receipt of that shipment.

Returns information

All returns for Hardcover, Trade paperbacks and Audio books go to:

Hachette Book Group
Returns Dept.
322 South Enterprise Blvd.
Lebanon, IN 46052

All returns for Mass Market paperback covers go to:

Hachette Book Group
Retail Sales & Marketing
Stripped cover returns.
326 South Enterprise Blvd.
Lebanon, IN 46052

- A. All titles are eligible to return three months after the date of publication, or up to three months after the invoice date for backlist titles (titles published a year ago) as long as they remain in print.
- B. All copies must be returned in whole and saleable condition.
- C. Deductions for anticipated returns will not be honored. Only actual returns will be honored.
- D. All eligible returns will be credited at the same price and discount at which the books were most recently purchased from HBG.
- E. Books not purchased directly from HBG may be returned to HBG and will be credited at 50% off suggested retail price.
- F. A printed packing list stating quantities, titles and ISBN's must accompany all returns.
- G. Prior written permission to return books is not required.
- H. Freight costs for returns are solely the responsibility of the customer. Collect shipments will be refused.
- I. Any book declared out of print will be announced in *through HBG's ONIX feed* and on the HBG Business website (hachettebookgroup.biz). Returns of such books will be accepted up to 180 days from out of print date.
- J. For accounts participating in the RDC program, all returns credits will be issued at the blended rate. This blended rate will be a weighted average of prior year sales direct to stores and RDC sales, at their respective base discounts.
- K. Returns of product not eligible for credit or not published by HBG or its distribution clients will either be destroyed or returned to the customer at the customer's expense.
- L. Under no circumstances does HBG accept responsibility for storage or return of other publishers' product sent to HBG in error.
- M. The Base Discounts above are not available on copies sold for the purpose or resale on online consumer third party marketplace.
- N. HBG reserves the right to require certification of compliance with these terms from time to time.

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